ACTION LOG - Safe School Ambassadors

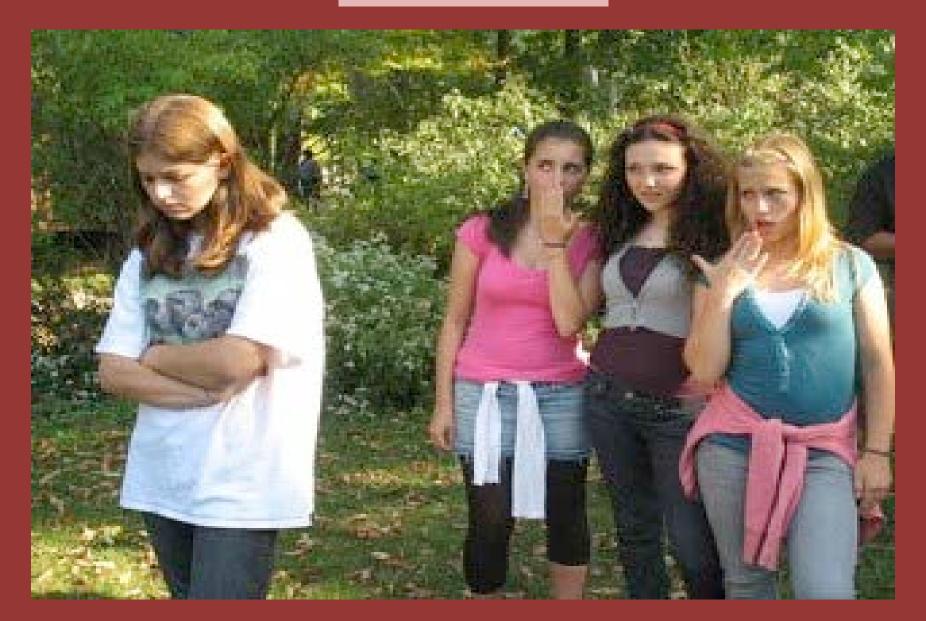
| Date:Tim | e: AM or PM |
|--|--|
| Place of Incident: | M - Mil and a factorial contract compared to the contract of t |
| # of Aggr + Targ: # | f of Bystanders: |
| Type of Mistreatment Please √ all that apply | Action Taken Please √ all that apply |
| ☐ Exclusion (left out) | ☐ Balancing |
| ☐ Put-Downs (hurt feelings) | ☐ Supporting |
| ☐ Bullying (threat/fear) | ☐ Reasoning |
| Physical (push, hit, etc) | ☐ Distracting |
| Act against Campus | ☐ Directing |
| Other: | ☐ Listening |
| | ☐ Getting Help |
| What did you say and do? Wi | rite on back if you need to |
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ACTS OF MISTREATMENT



EXCLUSION (LEFT OUT)

PUT-DOWNS (HURT FEELINGS)



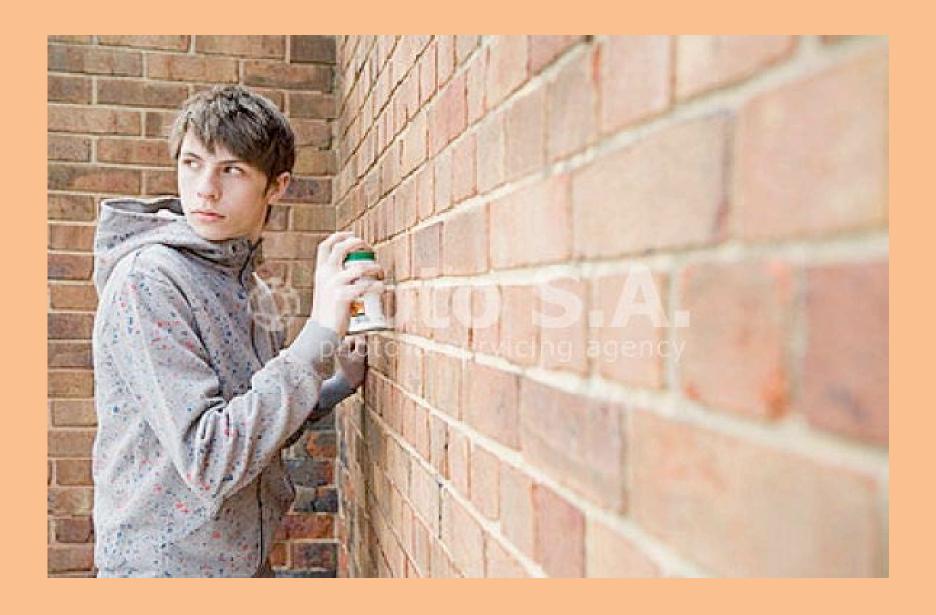
BULLYING (THREAT/FEAR)





PHYSICAL (PUSH, HIT, ETC.)

ACTS AGAINST CAMPUS



Ambassador Actions

- **√** Balancing
- **√** Supporting
- **√** Reasoning
- **√** Distracting
- **√** Directing
- **✓** Active Listening
- **✓** *Getting Help*



Ambassador Actions - BALANCING!

What it is: Saying something positive about a person or group that was put down. You simply say what you know or believe to be true based on your own experience.

What it is NOT: You don't have to convince anyone else or get others to agree with you.



Ambassador Actions - BALANCING!

DON'T ARGUE: You don't want to argue with the person that said the mean thing. If they try to argue, say something like,



"You can believe what you want. I'm just saying what I know."

If someone gets upset, you can always exit by changing the subject or just walking away.

Ambassador Actions - SUPPORTING!

What it is: Trying to help some feel better when their feelings have been hurt



Ambassador Actions - SUPPORTING!

How to show it:

- Say something kind
- Ask a thoughtful question
- Just "be there" for the other person



Ambassador Actions - SUPPORTING!

When does this work well?

Exclusions

Put-Downs

Bullying

Physical Mistreatment



Ambassador Actions - SUPPORTING!

When?

SSA Guidebook Suggestion:

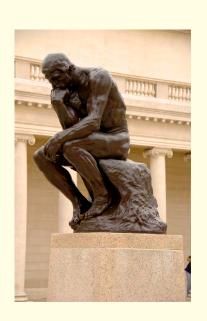
Usually you offer Support *after* the hurt has happened.

If you offer support to a Target *during* the hurting (teasing/harrassing) the Target might get embarrassed and get teased more. You might become a target!

Ambassador Actions - REASONING!

What it is?

Helping a person *think* about:



- their *choices* the many different things they could choose to do
- the *consequences* what might happen if they make one of those choices

Ambassador Actions - REASONING!

How to show it:

- Make a STATEMENT

"If you hit her, you'll be in big trouble."

- Ask a thoughtful QUESTION

"If you hit her, what do you think is going to happen to you?"

Ambassador Actions - REASONING!

When does this work well?

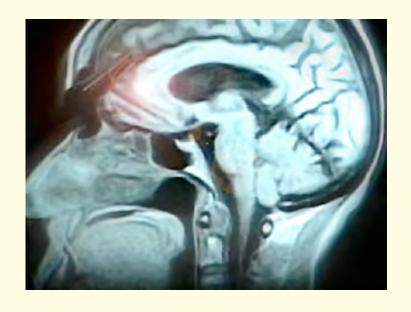
Exclusions

Put-Downs

Bullying

Physical Mistreatment

Acts Against the Campus



Ambassador Actions - REASONING!

Who?

Aggressor - Yes, to get the Aggressor to stop, or not continue, or maybe not even do the mean thing in the first place.

Target - Yes, so the person does not "get back" or retaliate.

Ambassador Actions - REASONING!

What does it look/sound like?

"Think about it. Is it really worth a detention?

"Hey, you don't have to say that."

"Look if you fight him, you'll get kicked off the team!"



Ambassador Actions - DISTRACTING!

What it is:

Drawing attention *away* from an act of cruelty or mistreatment by:

- Changing the subject
- Separating the people
- Interrupting something that is ongoing



Ambassador Actions - DISTRACTING!

How to show it:

- Say something serious
- Say something goofy
- Speak to just one person
- Speak to the whole group
- Face the person whose attention you want



Ambassador Actions - DISTRACTING!

When does this work well?

Put-Downs

Bullying

Less intense forms of Unwanted Physical Contact



Ambassador Actions - DISTRACTING!

Who?



You can *distract* either the Target or the Aggressor; sometimes both!

Ambassador Actions - DIRECTING!

What it is:

Telling a person to *change* or *stop* what they are doing because it's *not OK!*



Ambassador Actions - DIRECTING!

When does this work well?

Put-Downs

Bullying

Unwanted Physical Contact

Actions against property



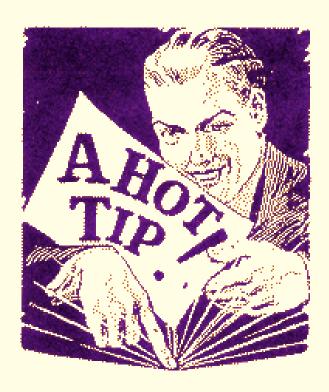
The Usual Suspects

Ambassador Actions - DIRECTING!

SSA Action Tip!

Use the power of the **relationship** you have with the people involved; not your "position" as an Ambassador

Work with your friends and others you know well



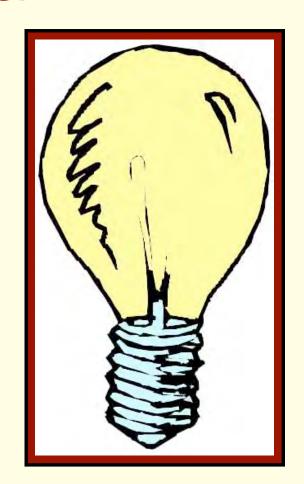
Ambassador Actions - DIRECTING!

Points to Ponder!

Directing is a stronger action than Reasoning

Like Reasoning, the "final decision" rests with the person involved

Ambassadors cannot "make" any one do or not do anything



Ambassador Actions - DIRECTING!

Who?



Aggressor - **directing** is usually done to the Aggressor

Target - **direct** the Target if they are about to escalate or retaliate.

Ambassador Actions - ACTIVE LISTENING!

What it is:

Noticing and responding to a person's *thoughts* and *feelings*



Ambassador Actions - ACTIVE LISTENING!

How to do it:

- Make eye contact
- Face the person
- Nodding your head
- Mirroring their emotions



- Show that you're interested in what they are saying

Ambassador Actions - ACTIVE LISTENING!

What to say:

- Encourage the other person to talk Use open-ended questions:

"... and then what happened?"



- Paraphrase and summarize
Use your own words, show you're listening:

"Is that right?"

- Reflect their thoughts, try to show you understand their feelings:

"So you're really feeling hurt, right?"

Ambassador Actions - ACTIVE LISTENING!



When does this work well?

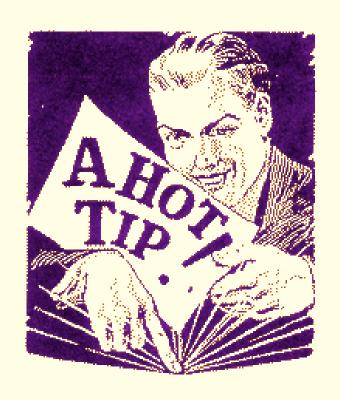
Any situation where a person feels some intense emotions



Ambassador Actions - ACTIVE LISTENING!

SSA Action Tip!

- If you want to help them solve a problem, use lots of questions to help them solve it themselves.



"So what do you think you should do about this?"

Ambassador Actions - ACTIVE LISTENING!

What if the person you're attempting to help doesn't want it?



Let them know you're there for them later if they want. You might say:

"Well, if you change your mind, call me ... you know how to find me!"

Be positive and upbeat.

Ambassador Actions - GETTING HELP!

What it is: Speaking with an adult you trust to help you handle a situation this more *involved*, *complicated* or *dangerous* than you can handle by yourself.

Ambassador Actions - GETTING HELP!

What it is: speaking with an adult you trust to help you handle a situation this more involved, complicated or dangerous than you can handle by yourself.

Am I being a snitch?



Ambassador Actions - GETTING HELP!

Am I being a snitch?

Snitching, telling, tattling or ratting is when you try to get someone *in trouble* for something *small*.



Getting Help is when you go to an adult to get someone *out of trouble* about something *big!*



Ambassador Actions - GETTING HELP!

-- THE CODE OF SILENCE --

In almost every school shooting, some students knew of the attacker's plans *before* they were carried out, but these students did not share that information with people who might have helped.

Thankfully, there are many more attacks and other hurtful incidents that have been *prevented* because those who knew about what <u>might</u> happen were courageous enough to break the "code of silence."

As an Ambassador, you might find yourself in a similar situation - you become aware of possible harm to another person or property - and now you have to decide what (if anything) you will tell an adult. *Doing the right thing* isn't always easy, so let's explore that some more ...

Ambassador Actions - GETTING HELP!



You just might save a life!