

## BookEndz Troubleshooting

1. Turn off SmartBoard
2. Turn off laptop.
3. Remove laptop from BookEndz
4. Remove everything plugged into BookEndz
5. Remove BookEndz from power
6. Count to 20 s l o w l y
7. Plug BookEndz into laptop
8. Plug cables back into BookEndz
9. Plug BookEndz back into power
10. Turn on SmartBoard
11. Turn on Laptop